## IN THE CLAIMS:

Please cancel claims 4, 9, 11, and 17; add new claims 21 and 22; and, amend the remaining claims as follows:

1. (Currently Amended) A method of selecting from a plurality of communication arrangements modes of communication, comprising:

inputting a first party's ability to communicate with a second party;

evaluating a cost effectiveness of a communication arrangement mode of communication based on said first party's ability to communicate, said evaluating comprising:

inputting said first party's ability into a decision tree,

determining a cost of establishing and maintaining said communication arrangement mode of communication,

determining a savings associated with said emmunication arrangement mode of communication, and

comparing said cost to said savings to calculate a return on investment associated with said establishing and said maintaining of said eommunication arrangement mode of communication;

repeating said evaluating for a different communication-arrangement mode of

communication if said first party's ability does not match a communication arrangement mode of

communication previously evaluated; and

implementing a communication arrangement mode of communication when said first

party's ability matches a communication arrangement mode of communication.

- 2. (Currently Amended) The method in claim 1, wherein a substance of said communication arrangements modes of communication comprise at least one of purchase order and billing communications between a purchasing corporation and a supplier.
- (Original) The method in claim 2, wherein said first party comprises said supplier and 3. said second party comprises said purchasing corporation.
- 4. (Canceled).
- 5. (Currently Amended) The method in claim 1, wherein said decision tree orders communication arrangements modes of communication that are evaluated by their cost effectiveness to the second party.
- 6. (Currently Amended) The method in claim 1, further comprising before said implementing, performing a cost-benefit analysis with respect to a communication arrangement mode of communication matching said first parties ability.
- 7. (Currently Amended) The method in claim 6, wherein said cost-benefit analysis compares the cost of establishing a matching communication arrangement mode of communication to the cost of a next communication arrangement mode of communication.

8. (Currently Amended) A method of selecting from a plurality of communication arrangements modes of communication comprising:

inputting a first party's ability to communicate with a second party;

evaluating a cost effectiveness of a standard communication arrangement mode of communication based on said first party's ability to communicate, wherein said mode of communication comprises at least one of telephone, facsimile, e-mail, hard copy mail, and at least one on-line communication arrangement, and wherein a substance of said mode of communication comprises at least one of purchase order and billing communications between a purchasing corporation and a supplier;

repeating said evaluating for a non-standard communication arrangement mode of communication if said first parties ability does not match a standard communication arrangement mode of communication previously evaluated, wherein said non-standard communication arrangement mode of communication has a cost above said standard communication arrangement mode of communication, and wherein said evaluating comprises:

inputting said first party's ability into a decision tree,

determining a cost of establishing and maintaining said non-standard communication arrangement mode of communication,

determining a savings associated with said non-standard communication arrangement mode of communication, and

comparing said cost to said savings to calculate a return on investment associated with said establishing and said maintaining of said non-standard communication arrangement

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## mode of communication;

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performing a cost-benefit analysis with respect to a communication arrangement mode of communication matching said first parties ability; and

implementing said non-standard communication arrangement mode of communication when said first party's ability matches said non-standard communication arrangement mode of communication and said cost-benefit shows said non-standard communication arrangement mode of communication is justified.

- 9. (Cancelled).
- 10. (Currently Amended) The method in claim 9 8, wherein said first party comprises said supplier and said second party comprises said purchasing corporation.
- 11. (Canceled).
- 12. (Currently Amended) The method in claim 8, wherein said decision tree orders emmunication arrangements modes of communication that are evaluated by their cost effectiveness to the second party.
- 13. (Currently Amended) The method in claim 8, wherein said cost-benefit analysis compares the cost of establishing a matching communication arrangement mode of communication to the cost of a next communication arrangement mode of communication.

14. (Currently Amended) A program storage device readable by machine tangibly embodying a program of instructions executable by the machine to perform a method for selecting from a plurality of communications arrangement modes of communication, said method comprising:

inputting a first party's ability to communicate with a second party;

evaluating a cost effectiveness of a communication arrangement mode of communication based on said first party's ability to communicate, said evaluating comprising:

inputting said first party's ability into a decision tree,

determining a cost of establishing and maintaining said <del>communication</del> arrangement <u>mode of communication</u>,

determining a savings associated with said communication arrangement mode of communication, and

comparing said cost to said savings to calculate a return on investment associated with said establishing and said maintaining of said communication arrangement mode of communication;

repeating said evaluating for a different communication arrangement mode of communication if said first party's ability does not match a communication arrangement mode of communication previously evaluated; and

implementing a communication arrangement mode of communication when said first party's ability matches a communication arrangement mode of communication.

- (Currently Amended) The program storage device in claim 14, wherein a substance of 15. said eemmunication arrangements modes of communication comprise at least one of purchase order and billing communications between a purchasing corporation and a supplier.

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- 16. (Original) The program storage device in claim 15, wherein said first party comprises said supplier and said second party comprises said purchasing corporation.
- 17. (Canceled).

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- 18. (Currently Amended) The program storage device in claim 14, wherein said decision tree orders communication arrangements modes of communication that are evaluated by their cost effectiveness to the second party.
- (Currently Amended) The program storage device in claim 14, further comprising before 19. said implementing, performing a cost-benefit analysis with respect to a communication arrangement mode of communication matching said first parties ability.
- 20. (Original) The program storage device in claim 19, wherein said cost-benefit analysis compares the cost of establishing a matching communication arrangement mode of communication to the cost of a next communication arrangement mode of communication.

- 21. (New) The method in claim 1, wherein said evaluating and said implementing of said mode of communication comprises evaluating and implementing at least one of telephone, facsimile, e-mail, hard copy mail, and at least one on-line communication arrangement.
- 22. (New) The program storage device in claim 14, wherein said mode of communication comprises at least one of telephone, facsimile, e-mail, hard copy mail, and at least one on-line communication arrangement.